



BHR Infrastructure Futures Project

What is it?

A 6-month project to develop a practical and tested approach to support future estates and digital planning for primary care in Barking and Dagenham, Havering and Redbridge (BHR) to better meet the changing needs, experiences and digital expectations of our patients and staff.

This work will be informed by a bespoke digital infrastructure planning methodology and will leverage an iterative and co-production approach to help ensure it provides practical application in the context of primary care infrastructure in BHR. This will include co-design workshops with the Thames View Health Centre team, as well as key decision makers across the East London Health and Care Partnership (ELHCP), BHR Boroughs and Primary Care Networks to help to build and embed a culture of future thinking.

Why is it needed?

East London is an area of regeneration with a rising population (expected growth of 13% to 2.28 million residents by 2028) and is one of the fastest growing areas in England, with demand projected to outstrip resources and capacity in the coming years. We therefore urgently need to rethink how we can better plan primary care buildings to better meet people's changing needs and expectations in BHR, supported by a robust planning approach.

What is the approach and outcome?

<p>Phase 1: Preparation</p> <p>(October – December 2020)</p>	<ul style="list-style-type: none"> ● Collate insights from the Futures Discovery project led by FutureGov and from other key stakeholders to the health infrastructure projects across BHR ● Refine the Futures methodology in light of these insights, the ongoing likelihood of virtual rather than face-to-face meetings and evidence and feedback from its use. ● Conduct preliminary testing through co-design workshops with the Thames View project team and East London Health and Care Partnership (ELHCP) colleagues
<p>Phase 2: Testing with the BHR Boroughs and PCNs</p> <p>(January – March 2021)</p>	<ul style="list-style-type: none"> ● Support the BHR Boroughs and a Primary Care Network in each Borough with health infrastructure strategic planning, by creating a process that help participants build on their insights, creating a vision of their own ● Model this process for East London’s Health and Care System to help to build a culture of future thinking. ● Collate substantive conclusions to inform approach and integrate into workshop materials
<p>Phase 3: Outputs for the system</p> <p>(March – April 2021)</p>	<p>Develop key outputs including:</p> <ul style="list-style-type: none"> ● An updated Futures methodology materials and playbook guidance ● A compendium of all workshop outcomes to spread learning across NEL ● Stimulus materials around relevant strategy and data, that are shared with participants in advance of the workshops ● Practical workshop documentation and planning materials ● Project report, including recommendations for next steps ● A plan for the next phase of this Futures work in NEL